



Providence
FEDERAL CREDIT UNION

August 29, 2023

Dear Valued Member,

We're excited to announce a new online and mobile banking platform launching on **October 10, 2023!** You can look forward to a modern look, extra features, more straightforward navigation, and enhanced security controls across your digital banking.

To make your transition as smooth and seamless as possible, we will regularly email important information about upcoming digital banking changes. If we don't have a current email address for you on file, you may miss out on valuable information about our new upgrade. Therefore, **please take a moment to provide or update your email address by logging into online banking and clicking the settings (gear) icon (top right), then under Contact Info, select "Change Email."**

To learn more about your new digital banking in October, check out our New Digital Banking Hub by visiting providencecu.org/digital-banking-upgrade/ for everything related to the upgrade, including information on features you can expect to see, answers to FAQs, how-to guides, and steps to take to prepare you for the new upgrade.

We're thrilled to introduce a virtual banking experience designed specifically for our members featuring upgraded security, intuitive navigation, and user-friendly features. If you have any questions, please feel free to give us a call toll-free (888) 849-5189 or email us at membercare@providencecu.org.

Sincerely,
Providence Federal Credit Union