



## NCUA Internet/E-Mail Fraud Alert

Recently, there have been multiple e-mail fraud attempts, known as “Phishing”, that were initiated via e-mail sent to both the general public and to some credit union members that appeared to be from NCUA. This false e-mail asked for the recipient to click on a link to verify their credit union account registration. If the recipient proceeded to do so, the link directed them to a false website and asked for their credit union account number and PIN, along with other personal information.

**NCUA does not ask credit unions members for such personal information.** Anyone who receives an e-mail that purports to be from NCUA and asks for account information should consider it to be a fraudulent attempt to obtain their personal account data for an illegal purpose and should not follow the instructions in the e-mail.

If you responded to such an e-mail and provided any confidential account information, please notify your credit union immediately of the scheme. You should also change your account’s PIN, and take any additional action recommended by your credit union to protect your account. If you feel that you have received a fraudulent phishing e-mail purportedly from NCUA please forward the entire e-mail message to [Phishing@ncua.gov](mailto:Phishing@ncua.gov)

Additionally, you can file formal complaints concerning any suspected fraudulent e-mail with the Internet Fraud Complaint Center (IFCC) at [ncua@ic3.gov](mailto:ncua@ic3.gov).

The IFCC is a partnership between the Federal Bureau of Investigation, and the National White Collar Crime Center.